Notes from yesterday’s meeting:

11:34 am - John opened the meeting with a welcome and introductions.

11:36 am – John:

* Toys for Tots is December.
	+ If you have anything bring it to the next meeting.
	+ If you are not attending please take a photo and send to us to include.
	+ There are several drop off locations around all of us.
		- * Allen Harim is a main location in the area.
* Derek Helms attended the Regional ASSP.
	+ Will ask Derek to update us at the December session.
* We need a December speaker……anyone…….help.
* A call was held with SHIRM to discuss another joint meeting.
	+ Looking at February time period.
* Any update on the DHS Expo?
	+ Meeting scheduled for tomorrow.
* Chuck received his 25 years of service to ASSP certification.
	+ Congrats Chuck.
* Treasury Report:
	+ Very little movement in our accounts. Only $25.17 added since last month. No dollars have gone out.
	+ Total of all three accounts is $10,159.87
		- Motion made to accept the report. 2nd made and approved.

11:58 am – Guest Speaker:

* Katie Miller is our speaker for the month.
	+ Topic – Customer Focus: Utilizing Emotional Intelligence and the Feedback Loop in EHS.
		- Emotional Intelligence = “The ability to make emotions work for you and not against you”.
		- Presentation has been posted to the Delmarva Chapter web site

12:40 pm – Meeting adjourned.